Cyngor Abertawe
Swansea Council

Education Directorate
Civic Centre, Oystermouth Road,
Swansea, SA1 3SN
www.swansea.gov.uk

To parents/carers

Dear Parent/Carer

Important changes to School Meals Online Payments

Our online payment provider for school meals and trips is changing from September. We will no longer be using sQuid, and the new provider will be CRB Cunningham's.

We advise that you run the balances down before the end of term, as school meal accounts will start from a 'fresh' £0.00 balance in September.

Next steps:

1. **Use up balance:** Please ensure any remaining balance on sQuid is used up before the end term. If you are still in credit on your sQuid account at the end of term, then you will need to request a refund from sQuid directly. Link to the sQuid webpage available here:

   Contact :: sQuid (squidcard.com)

2. **Parent account registration:** Onboarding information will be provided to parents in the first few days of the school term, to allow you to set up the account and load funds. Please be assured that all pupils will be able to order a meal in the first few days until the account has been activated and these meals can be paid for once you have activated and loaded funds.

Yours faithfully,

To receive this information in alternative format, or in Welsh please contact the above.
I dderbyn yr wybodaeth hon mewn fformat arall neu yn Gymraeg, cysylltwch â'r person uchod.
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